



## DR-SERIES SCANNERS

### TREAT YOURS RIGHT WITH ACCESS SERVICES.

The nationwide service organization chosen by Canon to install and maintain its DR-Series Scanners. Access Services offers a complete selection of installation and service packages, and the expertise to be your company's top choice.





# ACCESS SERVICES

## THE RIGHT CHOICE.

You chose a Canon Document Image Scanner because reliable performance really matters. Peak efficiency and quality matter, too. And so does peace of mind. For these same reasons, Canon U.S.A. chose Access Services.

We have expertise spanning more than 30 years in every data operations category, from imaging to information management. In fact, some of the original imaging technology came from our parent company, Scan-Optics, Inc.

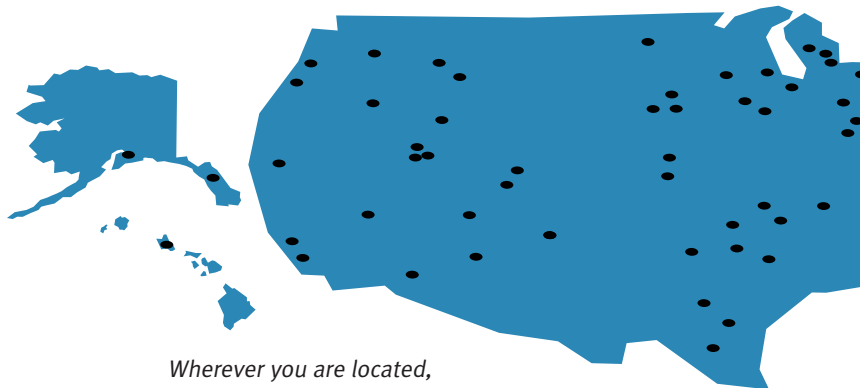
We also have a record for keeping our promises—on time, on your terms, no matter where you're located in the United States.

## THE RIGHT RESPONSE.

From a base of operations in Manchester, Connecticut, Access Services has built an extensive network throughout the U.S.

**RIGHT AWAY.** Nationwide access means our field engineers can respond quickly with the right answers whenever you call us. If we can't resolve a problem by phone, we can be on your site the next business day to fix the problem.

If you own a Canon DR-3060, DR-3080C, or DR-3080CII Scanner, you can opt for our Advanced Exchange package, and receive a replacement scanner overnight if you ever need one—before you send your old scanner back.



*Wherever you are located,  
Access Services can be there the next day.*



## THE RIGHT PLANS.

As an Authorized Canon national service provider for DR-Series Scanners, we offer a full range of service plans (see back page). Simply decide which best suits your needs. Looking for a more customized service arrangement? Let us know. We're glad to work with you to design a program around your special needs.

### ON-SITE INSTALLATION: START WITH EXPERTISE.

Proper installation gives your Canon scanner the best possible start. A field service engineer will install your new scanner on site, hook it up to your existing network, and give it a test run. The process usually, takes about one hour. Need us to install Canon accessories, such as endorsers or imprinters, with your new scanner? Simply make sure they're on site when our field service engineer arrives. We'll include this service as part of the plan.

### ON-SITE INSTALLATION AND TRAINING: MAINTAIN YOUR SCANNER LIKE A PRO.

First, we'll expertly install your new Canon scanner. Then we'll train the staff members of your choice to use and maintain it. Your operators will learn how to set up and run jobs, and perform basic tasks like cleaning the scanner and clearing paper jams. We'll also teach the basics in diagnosing errors. The whole process, including installation, takes about two hours.

### EXTENDED SERVICE (9 MONTHS OR 1 YEAR): SUPPORT AND SERVICE ON TIME AND ON CALL.

You can opt for nine months or a whole year of this plan, whichever is appropriate. You'll receive toll-free phone support from our team of experts for the duration. Once we determine that your problem requires on-site repair, we'll send a technician directly to your site.

**PREVENT DOWNTIME.** We'll also provide one preventive maintenance visit during the term of your agreement. Usually, it's between the sixth and last month, but you can request it sooner. By preempting problems, you can reduce or avoid downtime, and keep your Canon scanner in top condition.

### ADVANCED EXCHANGE: AN OVERNIGHT OPTION.

What if your Canon DR-3060, DR-3080C, or DR-3080CII breaks? It doesn't happen often. But if minimizing downtime is crucial to your business, this might be the plan for you. Simply call 1-800-543-8681, and we'll try to resolve your problem by phone. If that doesn't work, we'll overnight a refurbished Canon DR-3060, DR-3080C, or DR-3080CII Scanner in a reusable shipping case, *before* you ship your scanner to us. So you lose next to no time waiting. Once your replacement scanner arrives, place the broken scanner in the empty case and send it to us. The replacement Canon Scanner will be yours to keep.



# DO IT RIGHT.

Doing things right the first time. Probably the single most efficient way to operate, whether you own a business or manage an organization. Buying a Canon scanner was a smart choice for that reason.

All the Canon DR-Series Scanners offer the highest performance available on a desktop. So you can rest assured that your investment will pay off in efficiency and high-quality images.

Access Services is the next logical step if peace of mind is just as critical to you. Canon selected Access Services as its nationwide service provider to support its scanners for one simple reason: We're right for Canon customers.

To discuss installation, or any of Access Services' plans, call your Authorized Canon Reseller today, and get the level of support that's right for you.

## CHOOSE THE SERVICE YOU NEED, THEN USE THE ORDER CODE.

<u>CANON SCANNER MODEL</u>	<u>SERVICE PACKAGE</u>	<u>ORDER CODE</u>
DR-3060	Installation	3650A018
DR-3060	Installation/Training for DR	3650A007
DR-3060	Extended Service (9 Months)	6915A007
DR-3060	Extended Service (12 Months)	0127V934
DR-3060	Advanced Exchange Service	0144V577
DR-3080C/CII	Installation	3650A018
DR-3080C/CII	Installation/Training for DR	3650A007
DR-3080C/CII	Extended Service W/PM (9 Months)	6915A007
DR-3080C/CII	Extended Service W/PM (12 Months)	0127V934
DR-3080C/CII	Advanced Exchange Service	0144V577
DR-4580U	Extended Service (12 Months)	3651A004
DR-5020	Installation	3650A018
DR-5020	Installation/Training for DR	3650A007
DR-5020	Extended Service (9 Months)	3650A019
DR-5020	Extended Service (12 Months)	3650A008
DR-5080C	Extended Service (12 Months)	3650A009
DR-6080	Installation	3650A018
DR-6080	Installation/Training for DR	3650A007
DR-6080	Extended Service W/PM (9 Months)	8927A007
DR-6080	Extended Service W/PM (12 Months)	8927A005
DR-7080C	Installation	3650A018
DR-7080C	Installation/Training for DR	3650A007
DR-7080C	Extended Service (9 Months)	9664A004
DR-7080C	Extended Service (12 Months)	9664A003
DR-9080C	Installation	3650A018
DR-9080C	Installation/Training for DR	3650A007
DR-9080C	Extended Service W/PM (9 Months)	8927A008
DR-9080C	Extended Service W/PM (12 Months)	8927A006

For more information on Access Services Installation and Service Packages, please call 1-800-543-8681.



ACCESS SERVICES

A DIVISION OF SCAN-OPTICS, INC.

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